

COOLING ASSISTANCE PROGRAM

THE COOLING ASSISTANCE PROGRAM WAS DESIGNED TO ASSIST LOW-INCOME HOUSEHOLDS WITH THEIR COOLING NEEDS.

WITH COOLING ASSISTANCE YOU CAN ...

REPAIR YOUR CEILING, ATTIC OR WHOLE HOUSE FAN

PAY YOUR ELECTRIC BILL TO OPERATE YOUR COOLING EQUIPMENT

RECEIVE ONE PORTABLE FAN

RECEIVE ONE AIR CONDITIONER (INSTALLED OR PICKED UP)

REPAIR YOUR CENTRAL AIR CONDITIONING UNIT OR HEAT PUMP

PAY YOUR ELECTRIC SECURITY DEPOSIT

HAVE ONE CEILING, ATTIC OR WHOLE HOUSE FAN INSTALLED

REMEMBER ...

WHEN FILING FOR COOLING ASSISTANCE ...

YOU CAN MAIL OR FAX YOUR APPLICATION

ONLY 1 MEMBER OF A HOUSEHOLD MAY APPLY

APPLICATIONS MUST BE SIGNED TO BE VALID

**A HOUSEHOLD MAY APPLY MORE THAN ONCE*

NOTE:

HELP IS LIMITED TO A MAXIMUM AMOUNT FOR EACH TYPE OF HELP

HELP IS LIMITED TO A SPECIFIC NUMBER OF TIMES IT CAN BE RECEIVED

A HOUSEHOLD MUST CONTAIN AT LEAST ONE INDIVIDUAL WHO IS ...

- AGE 60 OR OLDER*
- DISABLED*
- UNDER THE AGE OF 6*

**ASSISTANCE IS BASED ON THE AVAILABILITY OF FUNDS*

APPLICATIONS WILL BE AVAILABLE
BEGINNING JUNE 15TH

664-7570

* ALL APPLICATIONS MUST BE POSTMARKED BY AUGUST 16TH

COOLING ASSISTANCE PROGRAM

ELIGIBILITY REQUIREMENTS ...

MUST BE A RESIDENT OF THE CITY OF NORFOLK

MUST HAVE A HEATING OR COOLING EXPENSE
RESPONSIBILITY

MONTH GROSS INCOME MUST NOT EXCEED:

HOUSEHOLD SIZE	MAXIMUM INCOME	HOUSEHOLD SIZE	MAXIMUM INCOME
1	\$1,009	14	\$5,487
2	\$1,353	15	\$5,832
3	\$1,698	16	\$6,176
4	\$2,042	17	\$6,521
5	\$2,387	18	\$6,865
6	\$2,731	19	\$7,210
7	\$3,076	20	\$7,554
8	\$3,420	21	\$7,899
9	\$3,765	22	\$8,243
10	\$4,109	23	\$8,588
11	\$4,454	24	\$8,932
12	\$4,798	25	\$9,277
13	\$5,143		

SEE IF YOU ARE ELIGIBLE FOR COOLING ASSISTANCE ONLINE !!

www.norfolk.gov/humanservices/prescreening

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